



Wishing you a peaceful Winter and Christmas.

If you need any help over this period here are some useful contacts.

Housing

Sheffield City Council help and support for anyone who is homeless, or who could become homeless in the near future, or has a housing problem which they need help to resolve

Housing Options contact the Housing and Options line during office hours Monday – Friday 8.30am to 5pm **0114 2736306** - **emergency out of hours call 0800 7311 689** for further info please click the link [Housing advice and options line \(sheffield.gov.uk\)](https://www.sheffield.gov.uk/housing)

Sheffield City Council Housing repairs - [**0114 273 5555**](tel:01142735555)

Shelter Emergency Helpline - [**0808 800 444**](tel:0808800444)

Gas and Electric

National Energy Action - [**0800 304 7159**](tel:08003047159)

Sheffield City Council - [**0114 273 5555**](tel:01142735555)

Mental Health

Samaritans - [**116 123**](tel:116123)

Rethink - [**0808 801 0440**](tel:08088010440)

Sheffield NHS Urgent Helpline - [**0808 196 8281**](tel:08081968281)

Sheffield Mind - [**0114 258 4489**](tel:01142584489)

If you are in a mental health crisis and your life is at risk, contact 999. You can also call NHS 111.

Other useful numbers

Sheffield City Council and covid community helpline - [**0114 273 4567**](tel:01142734567)

- can help you if you have no one else to support you or if you are self-isolating
- can do shopping, medication collection, social contact or urgent support

CAB Advice Line: [**0808 278 7820**](tel:08082787820) Universal Credit Help to Claim Line: [**0800 144 8444**](tel:08001448444)

Age UK advice line - [**0800 678 1602**](tel:08006781602)

Silverline helpline for people 55 and over - [**0800 470 80 90**](tel:08004708090)

IDAS Domestic Abuse Support - [**0808 808 2241**](tel:08088082241)

Sheffield Mind Listening Line - [**0114 312 2209**](tel:01143122209)

Sheffield Safeguarding Hub - [**0114 273 4855**](tel:01142734855)

Homeless and Rootless at Christmas HARC 2021

Saturday 25th December 2021 to Saturday 1st January 2022 Open for our guests from 8:30am until 2:00pm.

Due to uncertainty surrounding the lifting of COVID restrictions, the decision has been taken to operate this year's project as a takeaway service