

# Disability Hub

## 27 September 2017

### Actions and notes

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#### Attendees

- Andrew Crooks (AC), Disability Sheffield
- Andy Fletcher
- Cairen Brown, Action
- Cat Ross, Changing Faces
- Christopher Carter, U3A - Deaf Group
- Craig Williams (CW), Disability Hub Vice Chair
- Deborah Sunday, Disability Sheffield
- Heather Roston, U3A - Deaf Group
- Jake Green, Disability Sheffield
- John Quinn (JQ), Disability Hub Chair
- Kathy Markwick, Home Instead Senior Care Sheffield
- Lee Harker (LH), Disability Sheffield
- Martin Brighton, VolComHelp
- Mike McEnery, Sheffield City Council (SCC)
- Nikolai Kux
- Paul Taylor, SCC
- Rachel Sanchez (RS), SCC
- Sam Cleasby, Scope
- Saskia Peet (SP), Sheffield Safe Places/Heeley City Farm
- Shakeel Ahmed (SA), South Yorkshire Police (SYP)
- Sue Bernarde, SCC, MAST
- Tracy Wright, Sheffield Royal Society for the Blind (SRSB)
- Val Bowen (VB), Disability Sheffield
- Zaiden Bibi, SYP Independent Advisory Group

#### Apologies

- Faraz Choudhry
- Kath Housley, LGBT+ Hub
- Lisa Markham, Women's Hub
- Michelle Turner, Shopmobility
- Richard Hobson
- Sarah Osborne-Green, Fable Charity
- Sheba Tabani-Shaikh, SCC, MAST
- Stacey Anderson, Women's Hub

#### Actions

- Advertise Sheffield's Domestic and Sexual Abuse Strategy workshop for all Hubs **(Item 5) – AC, VB, RS**
- Make consultation exercise documents available **(Item 6) – AC, RS**
- Use consultation exercise results to produce the final Disability Hub Action Plan for 2017/18 **(Item 6) – Disability Hub Organising Group**
- Write to Independent Advocacy Action Group members to thank them for their efforts **(Item 7a) – AC, JQ, CW**
- Give update from SCC on taxi issues at next Hub meeting **(Item 7b) – AC, VB**

#### Welcome and introductions (Item 1)

#### Feedback from Disability Hub meeting 28 June 2017 (Item 2)

No comments or amendments.

#### Feedback from Equality Hub Network Board 20 September 2017 (Item 3)

- Reminder on new Chair of the Equality Hub Network (EHN) Board Lee Adams.
- JQ and CW reported back on the EHN Board meeting from 20 September.

#### Independent Advisory Group Presentation (Item 4)

- A/Chief Inspector Shakeel Ahmed (SA) reported on the South Yorkshire Police Sheffield Independent Advisory Group (IAG).
- Following national guidance from the College of Policing the IAG needs to be as diverse as possible to reflect the needs of all communities and is actively recruiting for representatives from underrepresented groups in the LGBT and disabled community. [Disability Sheffield Blog](#). The group meets monthly and has an elected chair (Zaiden Bibi) and Vice Chair.
- Looking for ordinary people to come forward, and new members can join at any time. Representatives can take on a particular special topic eg Hate Crime. The group will have 'the ear' of the Commander as the Chair will take issues to the strategic group.
- Meetings take place in different venues e.g. Sorsby House, Attercliffe police station, representatives must be 16+, live or work in the city and not employed by the police.
- Role of IAG rep is to:
  - attend training and sign Memo of Understanding, comply with code of practice
  - share values and standards of police force and act as a critical friend (not seeking endorsement but critical appraisal)
- Q. LH – asked if challenges would be welcome and acted upon to show that the police have listened and responded.
- SA said there are other forums for people to challenge the force directly, including the complaints process. The rep role is more an 'advisory' role making sure that the voice of your community is heard.
- Q. SP – concerned that people with a learning disability might be under represented and asked if people from this community were encouraged to be a representative.
- SA said anyone considering becoming a rep has the opportunity to 'ride along' and join a patrol on shift to get a better understanding of how they respond to 999/111 incidents.

### Sheffield Sanctuary Scheme (Item 5)

- Cairen Brown from Action Domestic Abuse Service told us about the Sanctuary - Sheffield domestic abuse service.
- The [Sanctuary Scheme](#) is a service for people who cannot leave their homes but fear an attack from an ex-partner or family member. The scheme can provide extra home security, including window and door locks, personal alarms, fire-proof letter boxes and in extreme cases, safe rooms within the property.
- To refer someone to the Sanctuary Scheme or find out what the scheme offers, people should contact the Sheffield helpline on 0808 808 2241 or email [sanctuary.scheme@actionorg.uk](mailto:sanctuary.scheme@actionorg.uk) and ask for details about the scheme.
- Eligibility for the scheme is 16+ and the perpetrator must have left the property.
- We were told of the different Stages where Stage 1 involves a visit to property, a personal alarm, a lock on letterbox cover and issue of door/window alert.
- Stage 2 - solar lights, external letterbox , door viewer and safety chain , extra security bolt
- Stage 3 - full sanctuary room with steel door in extreme cases
- Self-referral helpline 0808 808 2241 (8am to 8pm). Call does not show up on bills.
- Outreach offers services and advice before left perpetrator details on Domestic Abuse Co-ordination Team [DACT website](#).
- **Sheffield's Domestic and Sexual Abuse Strategy workshop for all Hubs – Wednesday 15 November 2017, Town Hall.** Alison Higgins, Sheffield City Council's Strategic Commissioning Manager for Domestic and Sexual Abuse, will be presenting the draft Domestic and Sexual Abuse Strategy. For further info contact Hardeep at [Hardeep.Pabla@faithstar.org](mailto:Hardeep.Pabla@faithstar.org) or call 0114 3503314. **(Action)**

[Comfort break]

## Outcomes from Priority Issues and Planning for the Disability Hub – Approval on Disability Hub Priorities and Activities plan (Item 6)

- AC reported the prioritising exercise was relayed to the wider Disability Hub membership; the responses were now collated and the combined results were as follows:

○ <b>Access Accessible housing</b>	-	15%
○ Advocacy	-	12%
○ Education	-	5%
○ <b>Employment</b>	-	16%
○ <b>Social care and Stopping isolation</b>	-	17%
○ <b>Transport</b>	-	15%
○ Joined up services, Health and Social care	-	16%
○ Leisure & Sport	-	4%
- AC reported that **Advocacy** and **Leisure & Sport** would drop off the list of priority issues but, given the ongoing concern on mobility issues, **Transport** would remain on the list.
- The four priority issues were therefore reported as **Access & Accessible Housing, Employment, Social Care (Isolation) and Transport**.
- Documents to be made available on the consultation exercise (**Action AC**).
- They were also invited to submit additional ideas to be considered for action. These were:
  - Independent Living; Access to work
  - We have had to develop a network of Disabled people because of the problems and neglect.
  - How will Brexit affect the rights of the disabled
  - I am interested in law enforcement and rehabilitation for disabled offenders.
  - Poverty including benefit changes, some people can't work and social attitudes which are getting worse
  - Spreading awareness of the social model of disability
- The Organising Group are currently using these results to produce the final Disability Hub Action Plan for 2017/18 (**Action AC**).
- Following a comment from LH about bringing consultations to the Hub, there was a discussion about common cross Hub themes, working groups and events.
- Rachel pointed out the success of the Hate Crime joint event and the recent Health event.
- Craig suggested setting up a forum on Facebook to involve young people with Hubs.

## Updates (Item 7)

### Independent advocacy (Item 7a)

- From 3 April 2017, arrangements for providing independent advocacy in Sheffield have changed. All current clients continue to receive advocacy support in the same way with no interruption or change.
- The Disability Hub's Advocacy Action Group has played its part in creating awareness about the different types of advocacy that should be in place locally.
- Sheffield Advocacy Hub is a partnership between Citizens Advice Sheffield, Cloverleaf Advocacy, Disability Sheffield and VoiceAbility.
- They provide all statutory advocacy in Sheffield, including: Independent mental Health Advocacy, Independent Mental Capacity, NHS Complaints Advocacy, Independent Advocacy under Care Act 2014, Independent Advocacy for people with learning difficulties.
- This is the final update under this prior priority issue.
- Write to Action Group members thanking them for their efforts (**Action AC, JQ, CW**)

### Transport Action Group (Item 7b)

- There was a meeting of the Action Group on taxi services in July. The meeting hoped to secure better involvement from Licensing who confirmed they had now successfully prosecuted drivers for failing to take assist dogs. The group gave examples to SCC officers of problems with taxis that had been rung into Disability Sheffield. We wanted to see a mechanism in place to allow service users to lodge their issues more easily.

- It is hoped further news on issues will be available at next Hub meeting (**Action AC, VB**).
- Martin Brighton highlighted and circulated 2 documents about Department for Transport Consultation (see [Disability Sheffield blog](#)) and Sheffield City Council's transport policy. Martin will be taking 2 issues to the next full Council meeting asking about dropped kerbs and suggesting a single ticketing strategy to aid integrated transport services.
- Details of SCC's transport policy will be in the Equality Hub Network Newsletter.

### **Employment – DRILL (Item 7c)**

- Disability Sheffield and SOHAS (Sheffield Occupational Health Advisory Service) project funded by the [DRILL programme](#) (Disability Research on Independent Living and Learning).
- Getting On Keeping On (GOKO) is the name of the research project – they are looking at the issues and barriers an employer might experience.

### **Leisure and Sport – Special Olympics (Item 7d)**

- The Special Olympics Great Britain said they were "overwhelmed by the support from the people of Sheffield, Sheffield businesses, Sheffield Council and Sheffield United".
- SCC reported Special Olympics National Games brought in more than a million pounds revenue to Sheffield.
- This is the final update under this prior priority issue.

### **Next Steps (Items 8)**

The final copy of Disability Hub Action Plan will be available at the next meeting.

### **Information sharing (Item 9)**

- Mike McEnery (MM), Information and Advice Officer from Communities at Sheffield City Council (supports Adult Social Care and Libraries), came to tell us about the Council's new strategy for information and advice as a result of last year's consultation exercise on the quality, accessibility and co-ordination of info and advice services in the city. Consultation had some great responses to quality of information provision including Disability Sheffield's Info service.
- Produced a summary of the action plan that describes the 3 key themes for improving the quality, availability and coordination of information and advice, and some initial ideas on improving printed information and online resources like Sheffield Directory.
- Working with a range of services to develop a template for a new tool to help with signposting/social prescribing that is a more friendly and personalised response to requests for basic information.
- Wants to make info accessible regardless of format to meet Accessible Info Standard.
- Offered to come back to the Hub to explain more and encourage people to take up their entitlement and hopes that the Hubs can support MM's request that the Council invest in information and advice resources in the city.
- Martin mentioned a campaign by Sparkle called 'Prove It' supporting children with autism (see [Disability Sheffield blog](#)).

### **Close**

### **Sheffield City Council's Citizen Space**

You can take part in consultations that interest you, and [sign up for alerts](#) on a wide range of topics, including ones for the Equality Hub Network. Visit <https://sheffield.citizenspace.com>.

### **Date of future meeting**

Wednesday 6 December 2017, 1.30pm for 2pm (start) to 4pm, The Circle